

Photon Energy Group is a group of companies with a shared mission: making clean energy, clean water and clean environments accessible to everyone.

**Photon Energy** and **Lerta** provide comprehensive renewable energy solutions, including solar power and energy flexibility. **Photon Water** offers water treatment and management solutions, and our remediation technology removes contaminants from water and soil.

A publicly traded company operating in over 15 countries across two continents, we combine a global outlook with localised expertise.

Since our founding in 2008, we've expanded to a team of more than 400 employees around the world. And we're committed to fostering a culture of shared values and sense of purpose as we continue to grow.

For more information, please visit photonenergy.com.

## **Back Office Specialist**

## **Key Responsibilities**

- Preparation of reports and documents for the Back Office team as well as partners, internal and external clients, and institutions such as TSOs, DSOs and other energy institutions
- Verification of the completion and accuracy of documents provided by clients and partners
- Providing continuous education and training to clients and partners
- Executing Demand Side Response stress events
- Maintaining an archive (analogue and digital) of NDAs and other documents relating to partners, agents and others in the sales force
- Ongoing contact with clients and partners (telephone and online)
- Updating databases to reflect the sale of services
- Reporting on completed tasks and workflow
- Conducting analysis of the electricity consumption profile

## **Qualifications and Experience**

- Minimum bachelor's degree. Technical or economic education is welcome
- Basic knowledge of Microsoft Excel (e.g. vertical search)
- Excellent organisational skills
- Ability to provide effective service to clients and work well as part of a team
- Fluency in Polish (minimum C1)
- Communicative, intermediate English (minimum B2)
- Knowledge of the energy sector and experience in Back Office or Sales Support are an advantage

## Our offer:

- An interesting job at a fast-growing global organisation in the promising fields of renewable energy, environmental remediation and clean water technology
- Company culture built on trust and diversity
- Remuneration reflective of individual experience and skills



- Teambuilding and corporate events
- Support for ongoing professional growth through tailored training sessions, courses, and more
- Medicover SPORT allowance
- Medical package allowance and Meal Card
- 1 CSR day (a working day dedicated to a non-profit organisation aligned with the Group's mission and values) activities
- Laptop, mobile phone
- Full-time employment contract

Working location: Poznan, Poland

**Type of employment:** Full-time employment contract

**Length of contract:** Temporary

**Required languages:** Polish (minimum C1), English (minimum B2)