

Photon Energy Group is a group of companies with a shared mission: making clean energy, clean water and clean environments accessible to everyone. **Photon Energy** and **Lerta** provide comprehensive renewable energy solutions, including solar power and energy flexibility. **Photon Water** offers water treatment and management solutions, and our remediation technology removes contaminants from water and soil.

A publicly traded company operating in over 15 countries across two continents, we combine a global outlook with localised expertise.

Since our founding in 2008, we've expanded to a team of more than 400 employees around the world. And we're committed to fostering a culture of shared values and sense of purpose as we continue to grow.

For more information, please visit photonenergy.com.

Senior IT Support Engineer

Key Responsibilities

- ▶ Providing advanced technical support and troubleshooting to end-users
- ▶ Software implementation including new company-wide ERP
- ▶ Mentoring the IT support team
- ▶ Installing, configuring, and maintaining hardware and software systems
- ▶ Monitoring and managing IT infrastructure and network systems
- ▶ Developing and maintaining technical documentation
- ▶ Implementing and maintaining security protocols
- ▶ Evaluating and recommending new hardware and software solutions
- ▶ Participating in IT projects

Qualifications and Experience

- ▶ Communicative English (B2+)
- ▶ Knowledge of one or more of the following languages is an advantage: Czech, Polish, Slovak, Hungarian or Romanian
- ▶ Expert knowledge of MS Office and MS Windows operating systems (desktop and server)
- ▶ General knowledge of current technologies, willingness to learn new technologies
- ▶ Independence, diligence, responsibility, systematicity
- ▶ Strong analytical and problem-solving skills
- ▶ Excellent communication and organisational skills, ability to work in a team

- ▶ Self-motivated and needs little direct supervision

Our Offer

- ▶ An interesting job at a fast-growing global organisation in the promising fields of renewable energy, environmental remediation and clean water technology
- ▶ Company culture built on trust and diversity
- ▶ Remuneration reflective of individual experience and skills
- ▶ Indefinite full-time employment contract
- ▶ Flexible working hours and occasional home office with manager's approval
- ▶ Teambuilding and corporate events
- ▶ Support for ongoing professional growth through tailored training sessions, courses, and more
- ▶ 25 days of vacation, 3 sick days, 1 CSR day (a working day dedicated to a non-profit organisation aligned with the Group's mission and values)
- ▶ Meal allowance lump sum
- ▶ Multisport card allowance
- ▶ Laptop and mobile phone
- ▶ Participation in an Employee Share Purchase Program after the first year of employment (company shares to a personal brokerage account as a bonus to your monthly salary)

If you are interested in the position and fulfil the above requirements, please send a CV in English to careers@photonenergy.com.

Working location:	Karolinská 661/4, 186 00 Prague 8 (Karlín, Amazon Court)
Type of employment:	Employee
Type of contract:	Full-time
Length of contract:	Indefinite
Required education:	High-school
Required languages:	English (B2+); Czech, Slovak, Polish, Romanian or Hungarian is an advantage